

POLO

POLO CERAMIC HEATER MODEL CFH20

POLO WARRANTY

Subject to the conditions and exclusions described below, POLO ceramic heaters are warranted for **TWO YEARS** from the date of purchase.

If during that period, it can be shown that the heater does not operate because of a fault in construction, material or production, it will be replaced free of charge with an equivalent, fully operational heater.

This heater has been designed and manufactured to operate in a domestic situation only and should not be used for other purposes.

WARRANTY CONDITIONS

This POLO warranty only applies:

1. In relation to POLO ceramic heaters which are distributed by POLO APPLIANCES (ABN 80 749 103 558) and purchased from an authorized POLO dealer;
2. If the POLO heater has been installed and used according to the User Manual supplied with the unit;
3. If you are the original purchaser and proof of purchase in the form of the original purchase receipt/sales invoice from an authorized POLO dealer is presented when requesting warranty replacement.

The faulty ceramic heater is to be returned to the original dealer (in original packaging material if possible) where purchased and the replacement collected from the same location. No home delivery of the replacement is possible. The owner is responsible for all transportation (and any applicable insurance) costs of taking the POLO ceramic heater to and the replacement from the original dealer.

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POLO CERAMIC HEATER MODEL CFH20 WARRANTY (Continued)

WARRANTY EXCLUSIONS

This POLO warranty does not apply to:

1. Commercial usage or any usage requiring continuous operation of the heater not intended for human comfort;
2. Any damage caused by abusive usage of the heater eg dropping when moving and any damage to removable parts due to mishandling;
3. Power plug, lead, metal cabinet and appearance items;
4. Failure arising from accident, misuse or negligence to properly connect and operate the product in accordance with the accompanying information contained in the User Manual;
5. Failure arising from any tampering, alteration, or attempted servicing of the product;
6. Failure arising from any form of unauthorized modification and/or adaption made to the heater deviating from the specifications and/or the intended use of the product;
7. Failure arising from lack of reasonable maintenance of the heater;
8. Failure arising from power surges, connection to incorrect voltage, voltage fluctuations and external electromagnetic interference;

FURTHER INFORMATION

1. The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the laws in relation to the goods and services to which the warranty relates; and
2. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY ADVICE

For Warranty advice please contact POLO on 1800 087 840

Website www.mypolo.com.au