

# POLO

## ‘C’ SERIES CONVECTION PANEL HEATERS 10 YEAR PRODUCT WARRANTY

### POLO WARRANTY

POLO C series convection panel heaters are warranted for 10 years from the date of purchase. If, during the relevant warranty period, the heater stops working because of a fault in construction, material or production, it will be replaced free of charge with an equivalent, fully operational panel heater. This is provided that:

- (1) It was installed and used according to the instructions enclosed with the heater at the time of purchase; and
- (2) You are the original purchaser and present your purchase receipt/invoice to verify the heater purchase from an authorised Polo dealer and the purchase date.

### WHAT TO DO IF YOU HAVE A WARRANTY CLAIM

The faulty panel heater is to be returned to the original dealer (in original packaging material if possible) where purchased and the replacement panel heater collected from the same location. The owner is responsible for all transportation (and any applicable insurance) costs of taking the faulty POLO heater to and the replacement heater from the original dealer.

### FURTHER INFORMATION

- (1) The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the laws in relation to the goods and services to which the warranty relates: and
- (2) Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### WARRANTY ADVICE

For warranty advice please contact POLO on 1800 087 840

POLO panel heaters are designed, manufactured and distributed throughout Australasia by:

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